

THANK YOU FOR SHOPPING AT VIVOBAREFOOT

Name	
Order Number	
Order Date	
Dispatch Date	
Tracking Number	

Product Code	Product Description	Quantity	Price

SOMETHING WRONG?

If you have any queries regarding this order, please contact our customer care team:

Email: customerservices@vivobarefoot.com

Phone: +44 (0)207 048 0600

DO MY SHOES FIT?

If you're trying barefoot shoes for the first time, they may feel a little different to your other shoes. We recommend having at least a finger's width of space between the end of your toes and the end of your shoes when you're standing up. This is to ensure that your toes have plenty of space to splay and move as nature intended.

100 DAY RETURNS

If we receive your shoes at our warehouse within 100 days of delivery, we'll credit your original payment method with a full refund.

RECONNECT WITH NATURE

Follow us on @vivobarefoot and stay up-to-date with the latest news, products and events with VIVOBAREFOOT.



HOW TO GET YOUR REFUND

- 1 Visit vivobarefoot.com/returns and click the 'Go to portal' button.
- 2 Enter your Order Number and shipping postcode when prompted.
- 3 Your Returns Reference Number will be created when you select the items you wish to return.
- 4 Write your Returns Reference number in the space provided and include it in the parcel with the items you are sending back to us.

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